



OSPEDALE CLASSIFICATO "VILLA SALUS"

Congregazione delle Mantellate Serve di Maria di Pistoia
Ente Ecclesiastico giuridicamente riconosciuto con R.D. 12-1-1933

Via Terraglio 114,
30174 Mestre Venezia
Tel. 041 290 6411 – Fax 041 290 6710
www.ospedalevillasalus.it
P. Iva e C.F. 00336090477

CHARTER OF SERVICES Of The Health Center

Revision	Changes
Revision 00 of 01/06/2010	Modified: this is the first draft, there are no changes to report.
Revision 01 of 22/06/2012	Modified: various changes to improve the description of the services provided
Revision 02 of 10/10/2013	Modified: changes to improve the description of the services provided.
Revision 03 of 23/06/2014	Modified: changes to better explain the range of performance and activity

Medical Director: prof. Giampiero Giron

Head Nurse: Donatella Bovolenta

MISSION

The Health Center of the Hospital defines itself as a tool to deliver diagnostic and therapeutic services, including the medical-surgical outpatient procedure, being a link between the hospital and the health needs of the citizenry .

It shares the Hospital goals, in accordance with local regulations, providing expertise, resources and instruments with the purpose to combine clinical results with attention to the citizen-user.

VISION

The Health Center deems the operators as an active resource of the organization that seeks to achieve with passion and competence the goals of the company.

To this purpose, it engages continuously staff and employees providing them with the tools necessary to share the Hospital goals, thus aiming to promote the expertise of the operators and to ensure a standard of quality in providing these services. All of this offering citizens a human scale service where they can feel their needs respected, receive clear and correct informations, and find a satisfactory physician-patient relationship.

CONTACTS

Bookings can be made via the free toll number 800 599 399

Registration Desk Tel 041 /2906550

Nurses Office Tel 041/2906542

Commercial Coord. Tel 041/2906036 e-mail: coord.ambulatori@ospedalevillasalus.it

ACTIVITIES

The Health Center supplies outpatient services both in accordance with a convention with the National and Regional Health Services and with free-lance rates..

The booking is made in accordance with the priority criteria stated by the norm, through the Booking Center (CUP).

We also provide a transportation service of our patients to other Hospitals when it is necessary to close the diagnostic / therapeutic procedure.



Norma UNI EN ISO 9001:2008
Certificato n. 50 100 11752



OSPEDALE CLASSIFICATO "VILLA SALUS"

Congregazione delle Mantellate Serve di Pistoia
Ente Ecclesiastico giuridicamente riconosciuto con R.D. 12-1-1933

Via Terraglio 114,
30174 Mestre Venezia
Tel. 041 290 6411 – Fax 041 290 6710
www.ospedalevillasalus.it
P. Iva e C.F. 00336090477

FACILITIES AND SERVICES PROVIDED

The Health Center provides the following services within their own branches:

ACTIVITIES
Allergology
Paediatric Allergology
Anesthesia
Cardiology
Hand surgery
General Surgery
Plastic surgery
Vascular Surgery Angiologica
Dermatology
Gastroenterology
Gynecology
Non-conventional medicine Homeopathy
Neurology
Ophthalmology
Orthopedics
Otolaryngology
Pneumology
Rheumatology
Urology

At the end of the procedure a medical and/or diagnostic report is issued and handed in to the patient in the shortest time possible, depending on the specifics of procedure.



Norma UNI EN ISO 9001:2008
Certificato n. 50 100 11752